



2018 YEAR IN REVIEW AT BCPA

This has been an exciting and productive year for the Broward County Property Appraiser's Office due to our hardworking and dedicated staff. Now that 2018 is coming to an end, I wanted to share with you some interesting statistics from each department that illustrate the work our staff has done on behalf of our Broward County community.

Broward County has approximately 1.9 million residents making us larger in population than many states. Broward County has 675,708 residential properties with 398,562 Homestead Exemptions, 73,563 commercial properties and 87,763 tangible personal properties. Our staff determined a just value for each property and the 2018 tax roll certifying same was approved by the Florida Department of Revenue. Overall each department collectively answered 185,405 emails and answered 106,012 phone calls. 188 of our employees to date have been certified as Certified Florida Evaluators.

Our **Customer Service and Exemptions Department** approved 45,640 Homestead Exemption applications, 25,853 Low Income Senior Exemptions, 2,252 Long Term Residency Low Income Senior Exemptions and 10,255 Portability applications. Another 48,358 exemptions were approved including Veteran Exemptions, Totally and Permanently Disabled First Responders Exemptions, Deployed Military Exemptions, Combat Wounded Exemptions and Florida Disabled Veterans Exemptions.

Our **Mobile Exemption and Information Team (MEIT)** brings our office to the public. Broward County has 31 cities and with only one physical office in downtown Fort Lauderdale making it difficult for some to meet with a member of our team in person. Thanks to our MEIT team members, there has been a steady increase in the amount of tax saving exemptions and portability applications taken throughout the community. In 2018, our office held 1,254 MEIT events assisting and educating thousands of Broward property owners. Our MEIT staff conducted 130 homebound visits in 2018 to assist property owners who needed special assistance.

Our **Commercial Department** oversees 73,563 commercial properties and 87,763 TPP (Tangible Personal Property) accounts. In 2018, the Commercial Department physically inspected 44,522 commercial properties with a taxable value of \$60,621,876,662.

Our **Residential Department** oversees 675,708 residential properties including condominiums, cooperatives (co-ops), single family homes, townhomes, mobile homes, residential vacant land, and agricultural properties. This year the Residential Department inspected 219,409 properties with a total taxable value of \$118,999,883,730.

Our **Department of Professional Standards and Compliance** investigated 10,400 properties for possible fraud which resulted in 4,111 Homestead Exemption removals and back taxes assessed on 197 of these properties. As a result, \$523,595,330.00 of taxable value was placed back on the tax roll.

Our **Finance Budget and Tax Roll Department** includes our Data Entry, Building Calculations and Permits teams. Our Data Entry staff processed 125,513 recorded transactions in 2018. With few exceptions, this incredible staff processes all property transfers within 48 business hours after receiving the recorded document for County Records. They updated over 18,320 mailing addresses and 3,467 situs addresses since January 1. The Building Calculations and Permits team processed 258,725 permits, certificates of occupancy, and final inspections in this year alone.

Our **Information Technology Department** developed a new responsive website with additional functionalities such as a Monthly Market Sales Report, Land Search, Commercial Search, and a redesigned Sales Search. Our new website was released as a preview to the public in October 2018. Both the new website and existing website will continue to run concurrently for some time to give the public an opportunity to learn to best navigate the new user friendly site. Overall, our existing and newly designed websites were collectively viewed by over 2 million individual users in 2018 and had more than 50 million page views. Our IT Department also ensures the accuracy of parcel information including the description and size.

If my office can ever be of assistance to you, please visit our website at www.bcpa.net, call us at 954-357-6830 or email me directly at martykiar@bcpa.net

Take care,



Marty Kiar



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